

# How to read your ID card

The diagram shows a sample ID card with callouts explaining its sections:

- HealthEZ is your insurance carrier** points to the **Administered by:** section, which includes the HealthEZ logo.
- Cigna is your network for providers** points to the **Medical Network:** section, which includes the Cigna logo and "Cigna PPO".
- danimer scientific** is listed as the **Employer:**.
- MEMBERS** section includes: Client Services & Helpline: 855-290-1413; Benefits & myHealthEZ: DanimerScientificBenefits.com.
- PROVIDERS** section includes: Eligibility: MyHealthEZ.com/Provider; Benefits & Precert: 844-449-5553; Submit Claims to: Payer ID # 62308; Cigna: PO Box 188061, Chattanooga, TN 37422-8061.
- PRIMARY MEDICAL NETWORK:** Cigna. To find a Cigna provider, please visit MyCigna.com.
- PHARMACY:** EHiM, 800-311-3446, EHIMRx.com. Includes the EHiM logo.
- AWAY FROM HOME CARE** is also indicated.

## FAQ'S:

**Q:** What is HealthEZ?

**A:** HealthEZ administers your plan, can verify eligibility and benefits, and pays your claims.

**Q:** What is Cigna?

**A:** Cigna is your medical network only not your insurance provider.

Providers and facilities must be contracted with Cigna to be considered in-network.

**Q:** Does my provider need to accept HealthEZ?

**A:** No, your provider only needs to be contracted with the Cigna network.

**Q:** What is EHiM?

**A:** EHiM is your pharmacy benefit manager (PBM).

Show your ID card to your pharmacy to make sure your benefits are applied to your prescriptions!

**Q:** Who do I call for help?

**A:** Members call: 855-290-1413

Providers and Pharmacists call: 844-449-5553