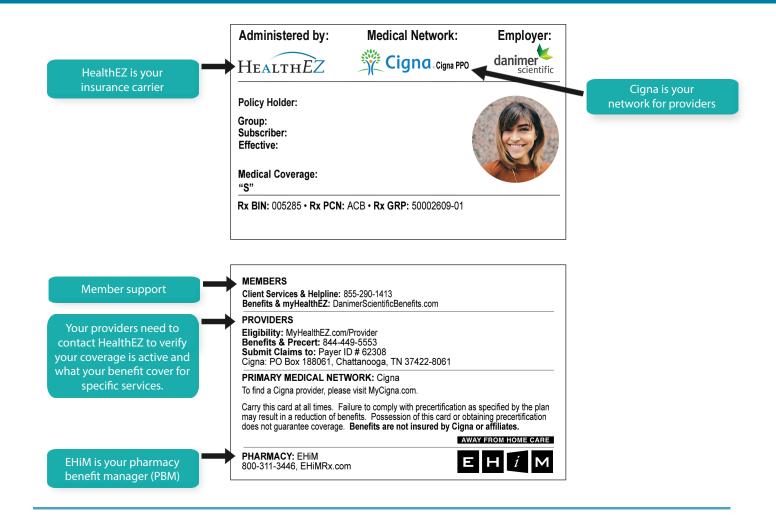
## How to read your ID card



## FAQ'S:

Q: What is HealthEZ?

A: HealthEZ administers your plan, can verify eligibility and benefits, and pays your claims.

Q: What is Cigna?

**A:** Cigna is your medical network only not your insurance provider.

Providers and facilites must be contracted with Cigna to be considered in-network.

Q: Does my provider need to accept HealthEZ?

A: No, your provider only needs to be contracted with the Cigna network.

Q: What is EHiM?

**A:** EHIM is your pharmacy benefit manager (PBM). Show your ID card to your pharmacy to make sure your benefits are applied to your prescriptions!

Q: Who do I call for help?

A: Members call: 855-290-1413

Providers and Pharmacists call: 844-449-5553