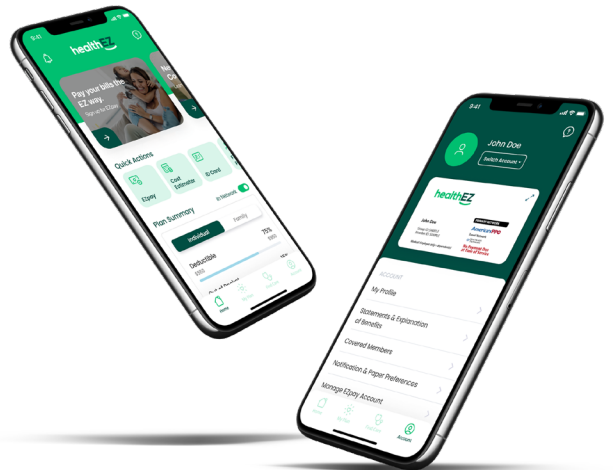


How to find your Explanation of Benefits (EOB) statements

HealthEZ member app

1. Start on the home screen.
2. Tap the Statements tile in the “quick actions” section.
3. Tap “EOBs” at the top.
4. Select the desired claim to view claim details.

Don't have the app? Download it [here](#).



myHealthEZ.com

1. Start on the home screen.
2. Select the “hamburger” menu in the upper right hand corner.
3. Click “claim search”.
4. Select patient name, date range and claim type (medical or prescription).
5. Click “search” to generate claim list.
6. Select the desired claim number on the left hand side.
7. A PDF of individual EOBs will populate and attempt to download.

